



Hoist Finance

A Leading European NPL Asset Manager

Debt Investor Presentation

December 2023



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Agenda

- » Introduction
- » Business overview
- » Market update
- » Financial update
- » Capital, funding and liquidity



Introduction

Growth ambitions accentuates need for greater market reach

- » In order to be able to timely execute on a broader and deeper NPL market – in particular in light of the high proportion of large transactions – Hoist wants to re-introduce itself and wants to extend its market reach beyond the domestic SEK market for wholesale funding and is actively looking to grow its footprint in the EUR market.
- » The higher-for-longer rates environment has boosted Hoist Finance’s competitive edge versus industry peers. With retail deposits making up more than two thirds of total funding, the company’s low-cost deposit funding model has substantially expanded the scope for transactions that pass Hoist Finance’s risk and transaction economics criteria for NPL investments.
- » The granular retail deposits are covered under the Swedish deposit guarantee scheme and have proven to be resilient through-out market turbulence. Accepting deposits across four countries and currencies enhances accessibility and ensuring efficient match funding.
- » The dynamic primary NPL market has been complemented with sizeable secondary market sales of seasoned NPL portfolios. Dramatically higher funding costs following from rate hikes in combination – and closely associated with – deteriorating issuer credit quality have forced industry peers (private equity funds and competitors) to de-leverage through NPL portfolio divestments.
- » With a low-cost funding model and a strong capital base, Hoist Finance is geared for an ambitious growth plan, targeting a doubling of the assets by 2026. Supported by a successfully completed cost-cutting program and a re-design of strategy and governance, Hoist Finance is well positioned to be a long-term profitable company with a return on equity of at least 15%.
- » Hoist Finance has tapped the debt capital markets for more than 10 years with a view to diversify funding, to allow for financial flexibility, and to optimise the company’s capital structure for reasons of economic efficiency and rating metrics.
- » In March this year, Hoist Finance returned to the SEK market having targeted the EUR market for senior and subordinated issuance since 2016, with a view to increase price discovery by establishing credit curves through regular, but smaller issues.

Hoist Finance AB (publ)

Issuer and Snr Unsec rating: Baa3 / Positive

Junior Snr Unsec: (P) Ba2

Subordinate: Ba3

EUR 1 bn. EMTN programme established in 2016

Outstanding debt issues

ISIN	Instrument type	Coupon	Issued Amount	Currency	Maturity / First Call
XS2121223353	AT1	7.750%	40,000,000	EUR	Feb-25
XS2263659158	Senior unsecured	3.375%	200,000,000	EUR	Oct-24
XS2477741735	Tier 2 Capital	6.625%	80,000,000	EUR	May-27
XS2600229384	Senior unsecured	8.250%	250,000,000	SEK	Mar-25
XS2599852931	Senior unsecured	3m STIBOR + 4.50%	250,000,000	SEK	Mar-25
XS2599887564	Senior unsecured	3m STIBOR + 5.00%	500,000,000	SEK	Mar-26
SE0020181667	AT1	3m STIBOR + 10.00%	700,000,000	SEK	May-28
XS2698989683	Senior unsecured	8.843%	250,000,000	SEK	Oct-26
XS2698990699	Senior unsecured	3m STIBOR + 5.00%	500,000,000	SEK	Oct-26

Hoist Finance's key credit highlights

- 1** More than 25 years of experience and expertise from non-performing loan assets
- 2** Regulated status as a credit market institution provides for solid capitalisation, strong liquidity and access to cheap retail deposits as well as access to diverse wholesale funding
- 3** Through our regulated status, a trusted partner to Europe's large international banks selling non-performing loan assets
- 4** Active presence on 10 markets across Europe with a proven track record of strategically entering new markets
- 5** On a journey to become the leading NPL asset management company in Europe for consumer secured and unsecured loans, with completed rejuvenation programme creating competitive edge in our industry
- 6** Rating of Baa3 makes Hoist Finance the only investment grade rated issuer in the NPL sector
- 7** Supporting underlying market trends

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Hoist Finance

An asset manager specialised in European non-performing loans

- » Hoist Finance is a performing credit market company for non-performing loans (NPLs). We have embarked on a journey to become the leading NPL asset management company in Europe for consumer secured and unsecured loans. We add value to society by contributing to a financially healthy and resilient Europe, supporting our banks and consumers. This is our purpose.
- » We are a partner to European credit institutions, supporting them to free up resources for their respective core business by reducing complexity, costs, and capital requirements. This is how we promote a well-functioning financial system in which our partners banks can continue to finance our societies, contribute to growth and higher level of prosperity. We offer banks and financial institutions extensive support with debt restructuring solutions based on reliable experience, knowledge of the regulatory environment and presence across Europe.
- » We are a partner to people and companies in a debt situation and strive to be the most trusted organisation to resolve people`s debt in default and get them back on track financially. This is how we support financial inclusion. We apply individual solutions to support solving people`s debt in default and to ensure they can be included in the financial system going forward.
- » We believe we serve our society and partners best by being regulated by the same and high regulatory standards as our partner banks and financial institutions. This is why we are a regulated credit market institute. Consequently, we are organised like a bank with three lines of defence, including legal, finance, risk, compliance, security and internal audit group functions.
- » In most of our markets, the daily contact with our customers is handled in our local offices, ensuring local expertise and cultural awareness. In some cases, we have established relationships with some of the most well-renowned players in the sector, performing loan management on our behalf. Regardless of operational set-up, we are at the forefront of customer care, ethics and compliance, ensuring industry-leading loan management with quality and cost efficiency at its core.
- » By catering to the financial needs of both banks, SMEs and individuals, we ensure a financially healthy and resilient Europe.



Hoist Finance in numbers

Q3 2023

+25 Years of experience

0.7m Million people back in financial system as per YE 2022

23.8 SEKbn, total portfolio

1,300 Employees

13 European markets

Baa3 Rating, Moody's

19% Return on equity as per Q3 2023

20.54% Total Capital ratio

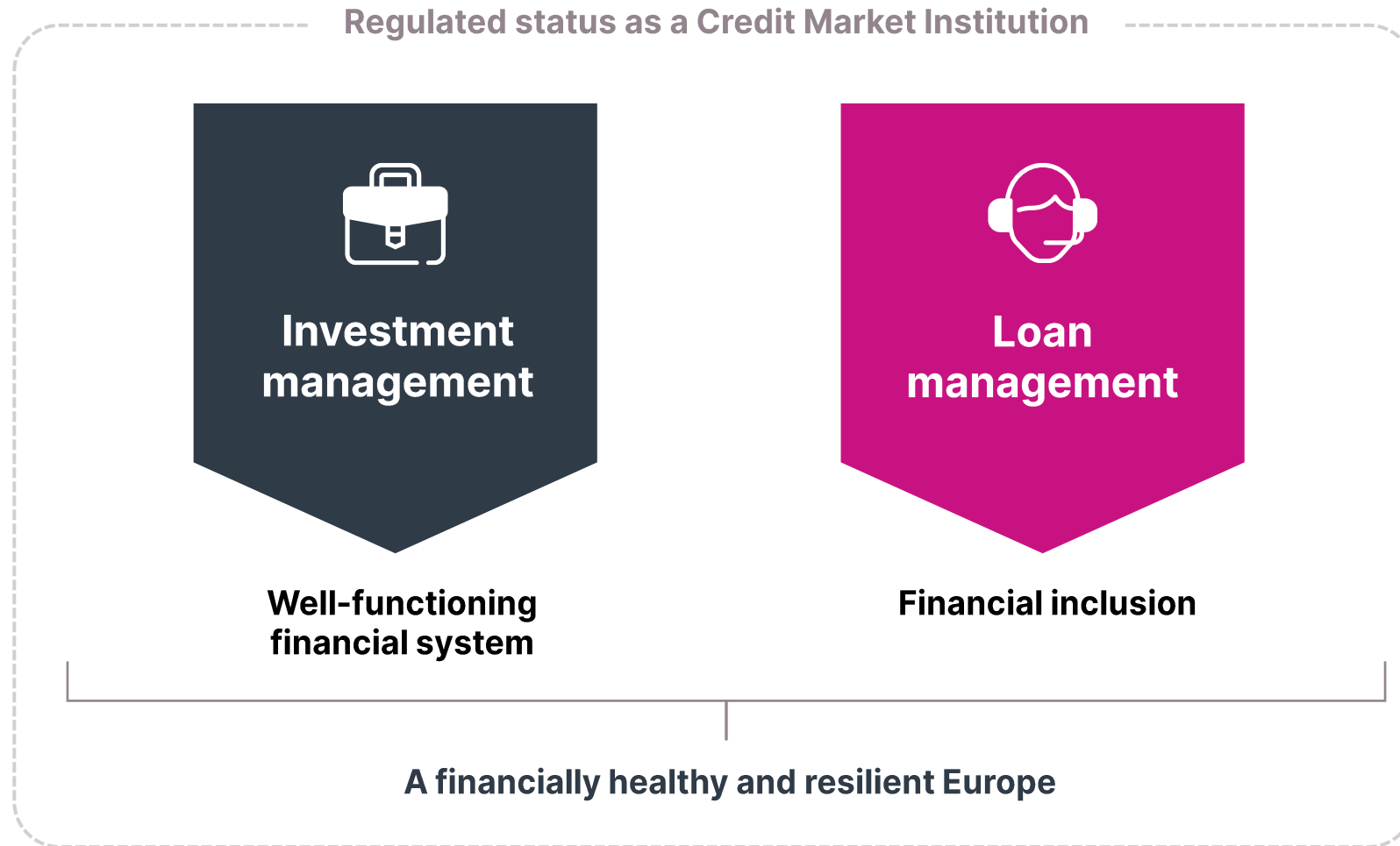
4.7 SEKbn, acquired loan portfolios as per Q3 2023

13.86% CET1 ratio

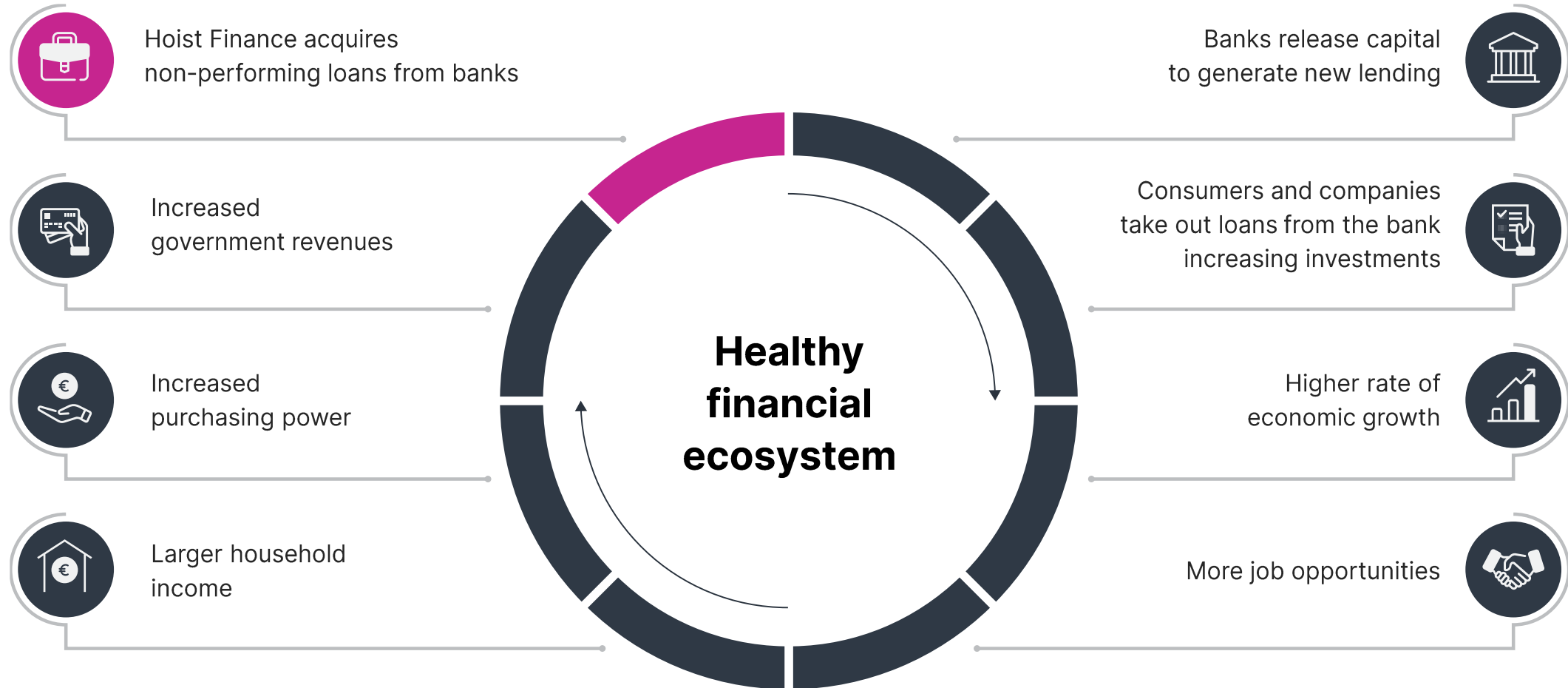
Pan-European presence



Our purpose

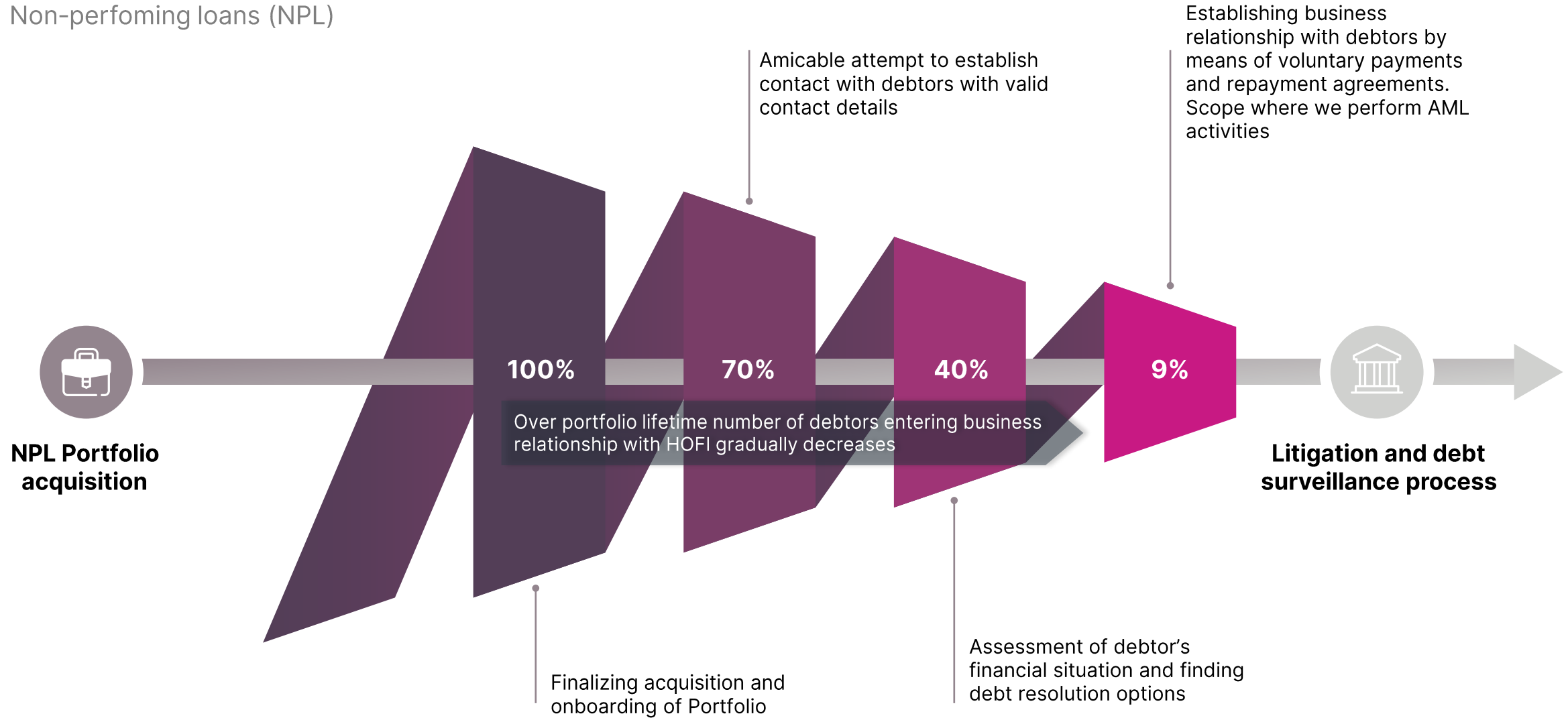


We contribute to a financially healthy and resilient Europe



Collection

Non-performing loans (NPL)



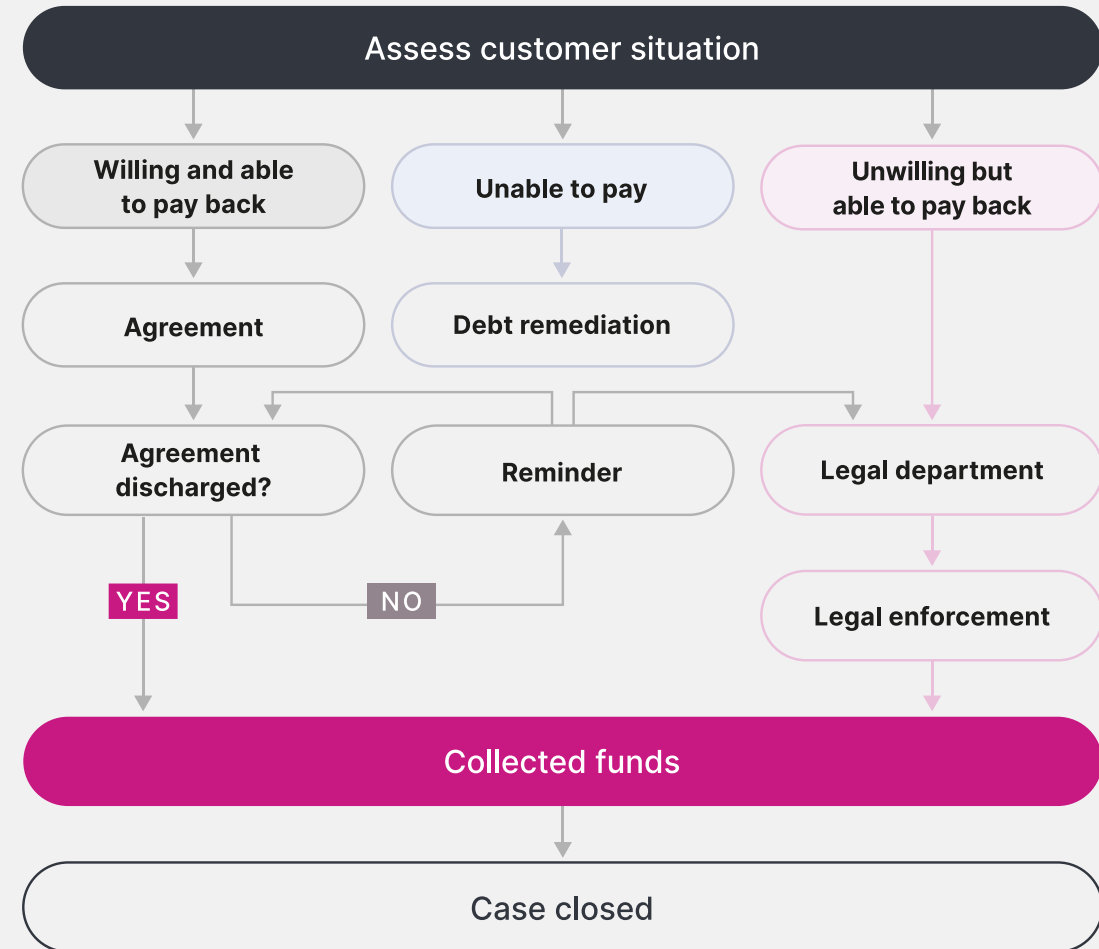
NPL Collection process

Amicable and sustainable agreements

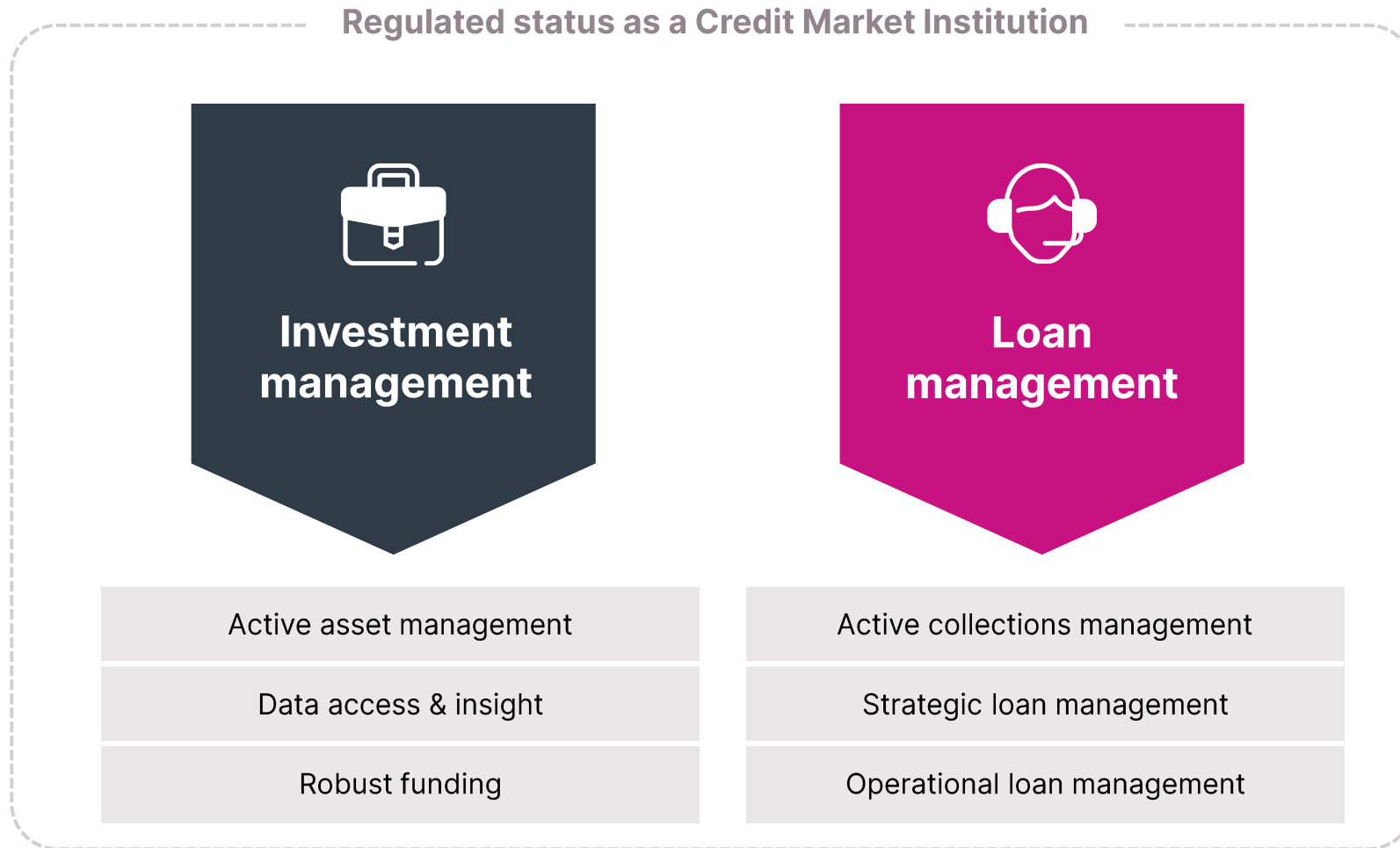
The amicable settlement model considers each customer's individual circumstances. The aim is to establish a sustainable, voluntary and affordable repayment plan in close dialogue with the customer.

Legal and enforcement actions

In cases where our primary solution-oriented tools are not effective, we turn to judicial enforcement procedures. While we aim to resolve claims by working with customers without relying on legal enforcement, we will direct a customer to the legal and enforcement phase if we believe that this is the optimal strategy.



Our strategy



Our strategy

Investment management



- » Deploy capital to the most profitable opportunities with the highest risk-adjusted return
- » Combine bilateral bank partnerships and auction-based acquisitions and aim for a balance between smaller and larger deals
- » Balanced geographical and asset class exposure
- » Actively use data to continuously follow the loans and adjust collection strategies, repackage loans into new portfolios, outsourced, or when right to do so, consider sale

Loan management



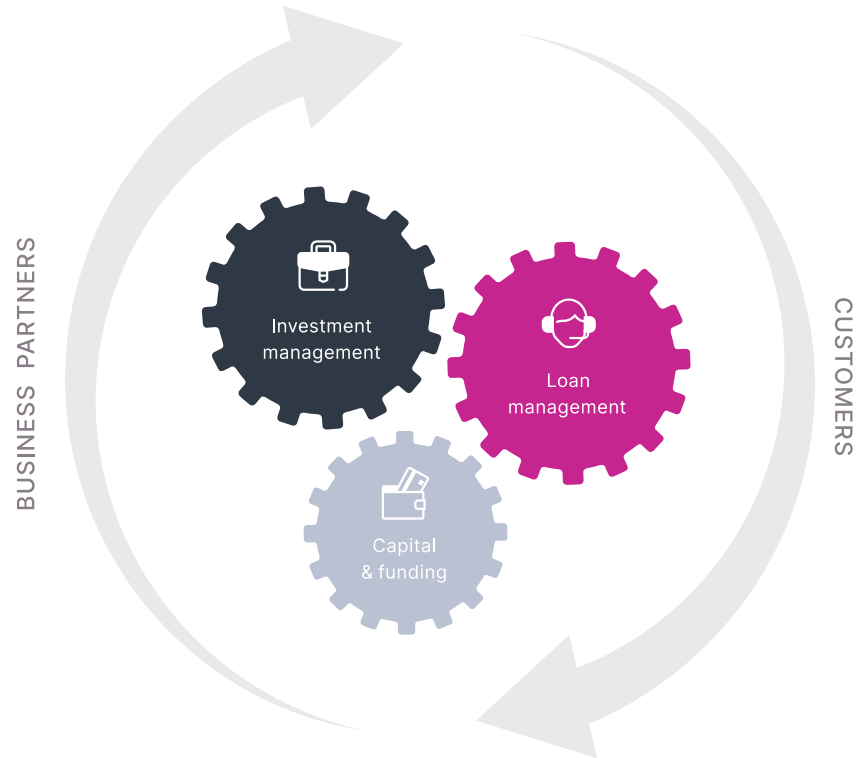
- » Excellent customer experience by optimal use of different communication and payment channels
- » Benchmark and define "best-in-class" collection models
- » Operational flexibility by a combination of inhouse and outsourced collection
- » Optimise cost to collect by use of intelligent data algorithms and automation
- » Secure efficient and scalable platforms to have the ability to scale up
- » Safe, secure and high performing technology platform, driven by business strategy

Capital & Funding



- » Optimal funding structure, designed to match the expected development of the balance sheet in a long-term viable way, while also being cost efficient. It can involve partnerships when beneficiary
- » Remain an FSA regulated credit institution
- » Maintain our investment grade rating

Business model



	PURPOSE	TARGET
Investment management	We are a partner to European credit institutions, supporting them to free up resources for their respective core business by reducing capital requirements and cost of capital	Become the preferred partner to European credit institutions for non-performing debt
Loan management	We are a partner to consumers and companies in a debt situation and strive to be the most innovative organisation to resolve people's debt in default and get them back on track financially	Become the most trusted and compliant company in the finance sector
Capital and funding	Optimal funding structure by leveraging on our multi-market deposit taking platform and complementing market funding access through Hoist Finance's investment grade rating, to maintain a sustainable cost-efficient and diversified funding structure	Maintaining a cost-efficient funding structure by offering safe deposits at competitive rates to retail depositors in select European markets

Rejuvenation program financial objectives

2022 - 2023: Achieve attractive RoE

>15%



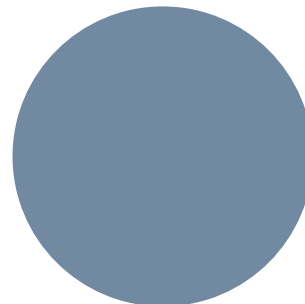
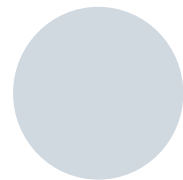
Increase of collection performance



Reduction of non-operational costs

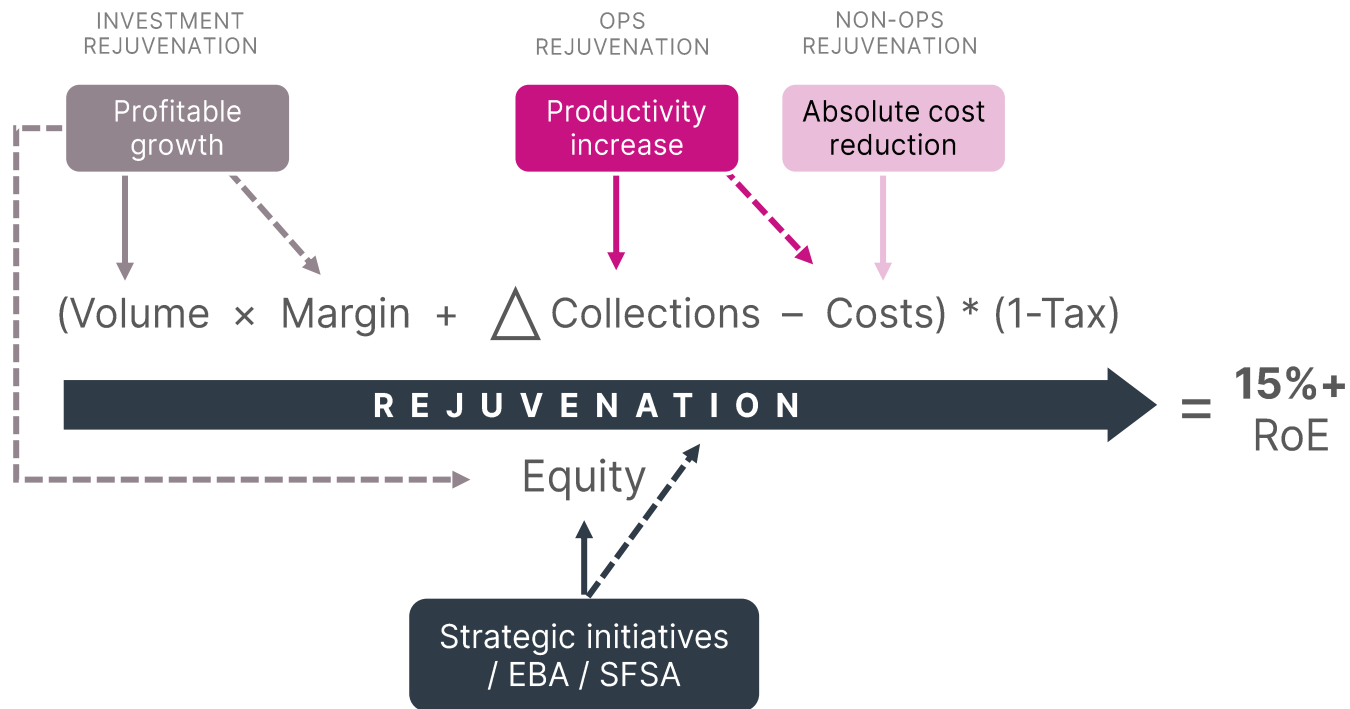
2022 - 2026: Grow portfolio assets

2x



- » Long-term value creation journey
- » Initial two-year program
- » Return to profitability and a run rate RoE above 15%
- » Scale up and grow a well-run and flexible company

Original goal to deliver 15%+ RoE



	Target	Result
Non Ops (Net Save)	20%	23% (ex fx)
Collection effectiveness & efficiency	263 MSEK	299 MSEK
Investment volume	2x book value	On track
CET1 %	Target range	13.9%
Run rate RoE post rejuvenation	15%	On track

Achievements Rejuvenation programme 2021-2023

Programme ended in Q3 2023



Strategy

Improved back-stop options, balanced asset management, flexible approach in our operational platforms and profitability growth on track



Governance / Structure

New Executive Management Team, increased profit/loss responsibility and simplified reporting lines makes for efficient decision making



Investments

Strategic sourcing, bilaterals, secondary market, pricing discipline and ability to deal in special situations



Operational performance

Improved operational performance to be flexible and precise - outsourcing tool to manage marginal demand, specialist DCAs and benchmarking, process automation, use of decision engines, focus on digitalisation



Non-operational cost reduction

Reduced non-operational costs, through both efficiency and structural initiatives, procurement company in place

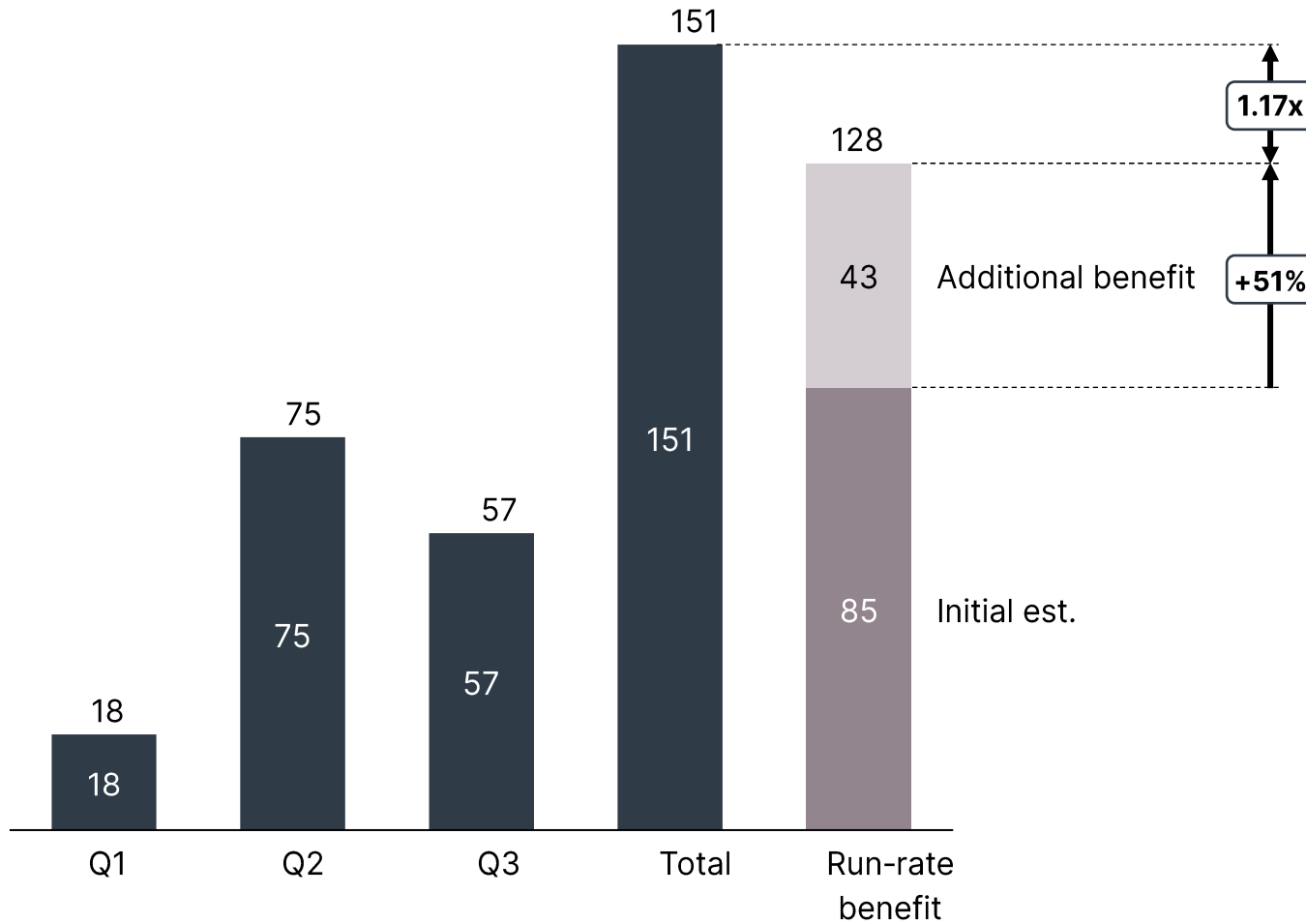


Capital & Funding

Increased capital ratios re-building trust among our main stakeholders, after discontinued UK operations

Rejuvenation cost savings 2023

SEKm



- » Rejuvenation program ended Q3
- » Rejuvenation cost/ benefit ratio per expectations
- » Full run-rate benefits in Q1-24
- » FTE & contractors 77% of cost realisation

Rejuvenation: before and after

	Q2-2021 actual	Q3-2023 actual
ROE reported / normalised runrate %	-7% / 4%	19% / 28%
CET1, %	9.7%	13.86%
Full time FTE	1,575	1,269
Book value, SEK	17bn / 21bn*	24bn

*including UK

- » ROE improvements due to quality of loan portfolio, IRR expansion, overall performance and volume growth
- » Capital levels enabling strong growth
- » Full time FTE decreased driven by rejuvenation in central areas and UK platform disposal
- » De-risked and healthy backbook yielding positive collection performance and providing buffer to macro shocks
- » Book value growth in line with 5-year target
- » Repricing focus in an interest rate increase environment leading to IRR expansion of circa 40% over rejuvenation period

Asset classes

Unsecured

A loan that is issued and supported only by the borrower's basic credit score

Personal loans, credit cards, overdrafts, consumer finance loans

Average claim size EUR 5,000 – 10,000

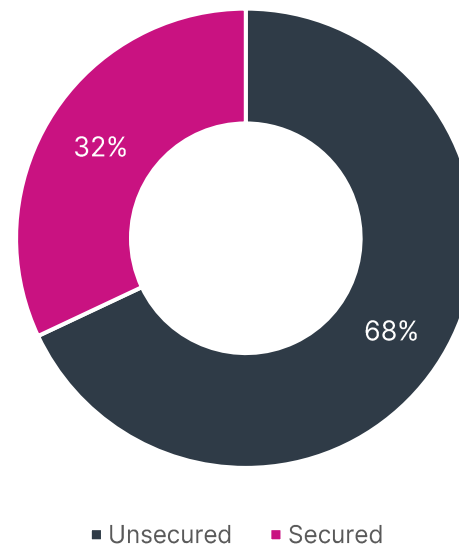
Secured

A loan in which the borrower pledges some asset as collateral for the loan, which then becomes a secured debt owed to the creditor who gives the loan.

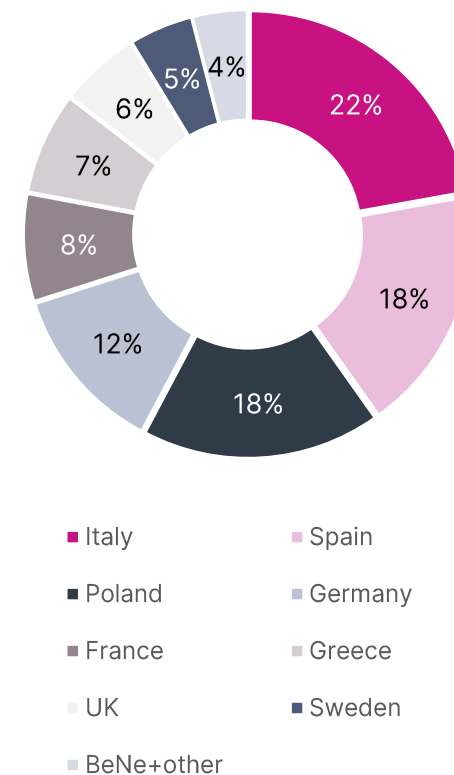
Mortgage, leasing contracts, collateralised guaranteed business loans

Average claim size EUR 90,000 – 110,000

Book value by asset class



Book value per market

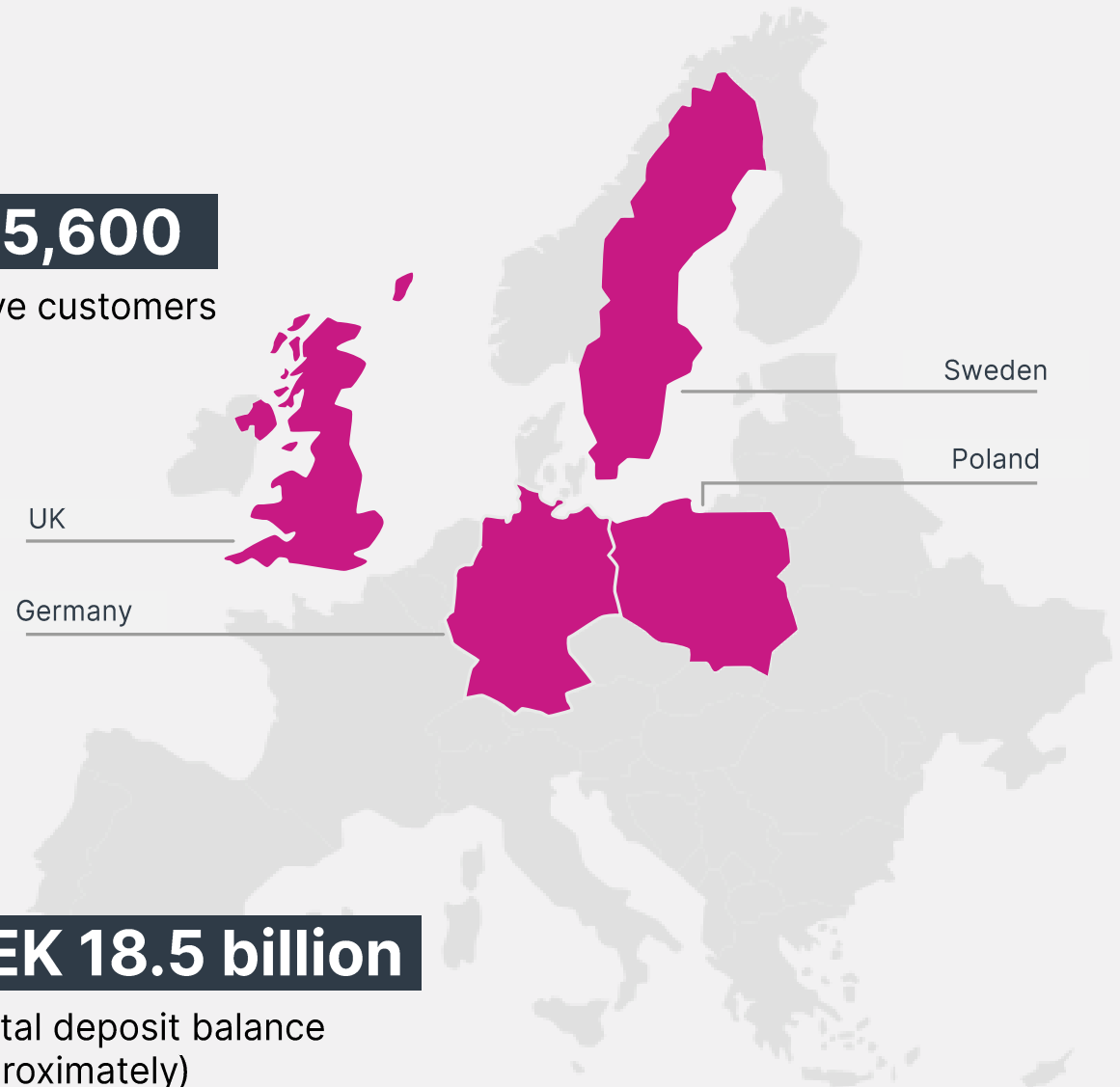


- » Higher growth in secured assets
- » Asset repricing continuing
- » Improved geographical and asset class diversification

Deposit offering

- » As a regulated credit market institution under the supervision of the Swedish FSA, Hoist Finance is able to offer deposits to the general public.
- » Deposit are offered under the HoistSpar brand in Sweden, Germany, Poland (expected launch end of September 2023), and the UK since the launch in 2009.
- » Hoist Finance has passported its credit market license through cross-border services in Germany and Poland.
- » In the UK, the current setup does not require any banking licence in the UK since all regulated activities are conducted under the Swedish banking licence.

85,600
active customers



SEK 18.5 billion
In total deposit balance
(approximately)

Financial targets

Profitable growth

Solid capitalisation

>15%

Return on Equity¹

> 15% CAGR³

Over a business cycle

EPS growth²

2.3-3.3 pp.

13.86% as per Q3 2023. 5.76 pp. above regulatory requirements

CET1 ratio

25-30%

Hoist Finance dividend will in the long-term correspond to **25-30 per cent** of annual net profit. The dividend will be determined annually, with respect to the company's capital target and the outlook for profitable growth



Notes:

- 1) Net profit for the period adjusted for accrued unpaid interest on AT1 capital calculated on annualized basis, divided by equity adjusted for AT1 capital reported in equity, calculated as an average for the financial year based on quarterly basis;
- 2) Adjusted for AT1 costs;
- 3) When comparing 2023 vs. 2019 and excluding items affecting comparability (IAC)

Three key options to deal with backstop regulation



Significant risk transfer

Securitisation: in place solution to be rolled out as and when necessary

Significant risk transfer



Specialized Debt Restructurer

Impact assessment and dialogue with regulators ongoing

Potential long-term strategic solution with backstop derogation



Co-invest

Strategic offering

Structural derecognition possible

Sustainability & ESG at Hoist Finance

- » Hoist Finance’s sustainability strategy is integrated into our business strategy and aims to contribute to sustainable development and create long-term shared value for all stakeholders.
- » Our material sustainability impacts, presented on the right-hand side, are embedded into our four strategic pillars, each connected to indicators and targets to track our performance.
- » The social aspect of the ESG framework is where we have the largest impact, by contributing to a more inclusive financial ecosystem for our customers, partners and society.
- » Hoist Finance is conducting its first formalised Double Materiality Assessment (DMA) during 2023 according to the Corporate Sustainability Reporting Directive (CSRD) requirements and the European Sustainability Reporting Standards (ESRSs). The outcome of the DMA will provide further insight into our management of sustainability-related impacts and ESG-related risks and opportunities throughout our value chain.
- » We believe that transparency is essential for improving performance and driving change in the industry. In preparation for CSRD-aligned reporting and external limited assurance, Hoist Finance is currently focused on building a mature non-financial reporting organisation with clear governance structures, improved information flows and strengthened data quality. Hoist Finance is also subject for information disclosures under the EU Taxonomy Regulation, the Non-Financial Reporting Directive (NFRD), upcoming Pillar 3 ESG requirements and voluntary schemes such as the Task Force on Climate-Related Financial Disclosures (TCFD) Recommendations, the GRI Standards 2021, the UN Global Compact Ten Principles and the Sustainable Development Goals.

Our Four Strategic Pillars & Material Topics

<p>SOCIAL</p> <p> We contribute to an inclusive financial ecosystem</p> <ul style="list-style-type: none"> » Financial inclusion and financial literacy » Enable stable and healthy financial ecosystem for partners and society » Ethical and fair customer treatment » Enhanced customer experience » Vulnerable customer treatment 	<p>SOCIAL</p> <p> We create a great place to work</p> <ul style="list-style-type: none"> » Diversity, equality and inclusion » Fair remuneration and decent labour conditions » Healthy and safe workplaces » Professional development
<p>GOVERNANCE</p> <p> We uphold the highest ethical standards</p> <ul style="list-style-type: none"> » Business ethics and anti-corruption » Data protection and customer integrity » Cybersecurity 	<p>ENVIRONMENTAL</p> <p> We reduce our environmental impact</p> <ul style="list-style-type: none"> » Reduced climate impact

Our contribution to the SDGs:



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Highlighted:

A changing secondary market

- » Hoist Finance acquires NPL portfolios from three types of vendors:
 - Originating Banks (primary market)
 - Peers (secondary market)
 - Hedge Funds (secondary market)
- » During the past nine months, the secondary market has shown increased activity.
- » Industry peers are reviewing their strategies due to limited access to funding, leading to increased volumes coming to the market.
- » Through our retail deposit offering, Hoist Finance has the lowest funding cost in the industry, making us very well equipped to seize the opportunities that this changing environment provides.
- » Hoist Finance has already entered several large partnerships with some of the most renowned names in the industry, and our strategy of active loan management continues to be a competitive advantage.

Long-term trends in the NPL market



Regulations

- » The financial sector is highly regulated, and regulatory changes have a significant impact.
- » Stricter EU requirements for credit servicers, including authorization and disclosure, are expected.
- » The EBA implemented a "prudential backstop" regulation for minimum loss coverage of NPLs in 2019.
- » Unsecured NPL exposures must be fully deducted from own funds after three years from default under this regulation.



Specialisation

- » In the current macroeconomic landscape, marked by elevated funding costs and rising inflation, specialisation and focused business strategies emerge in the NPL-market.
- » Managing NPL portfolios demands capital and manpower, and scale growing in importance for profitability.
- » Sector companies are splitting their approaches, settling either toward debt collection or asset management as primary strategies.



Competition

- » NPL investments attract diverse participants, notably private equity funds, investing directly or indirectly via securitization.
- » These participants often possess ample capital resources and leverage advanced data analytics.
- » New entrants include servicers experienced in supporting investors and large international servicing platforms. These platforms accelerate growth through acquisitions, capitalizing on economies of scale, expertise, and commercial reach.



Growth in the secondary market

- » The appetite of investors to offload some or all of their NPL investments drives increased secondary market activity.
- » Funds must consider reversing NPLs into new funds or selling assets to repay investors.
- » EBA proposals to standardize information requirements for NPL sellers can boost the secondary market.
- » EBA's standardisation aims to improve transparency, enable cross-country comparisons, and reduce information disparities between sellers and buyers.



New technology and data

- » Rapid technological advancements lead to more efficient debt collections at reduced costs.
- » Deeper analytics and insights enable detailed client profiling for risk assessment, optimized legal services, cost reduction, and improved customer experiences.
- » Artificial intelligence and automation efficiently process data, recognizing core patterns, enhancing debtor understanding, and significantly improving collections efforts.



Increased focus on consumer protection

- » The EU Directive on credit servicers and credit investors seeks to promote secondary markets for non-performing loans while preserving borrowers' rights.
- » EU member states must incorporate the directive into their national laws by the end of 2023.
- » National legislation must include provisions to ensure fair treatment of borrowers, including preventing harassment in communications and establishing complaint management processes.
- » This legislation will play a crucial role in driving industry improvements for customer protection.

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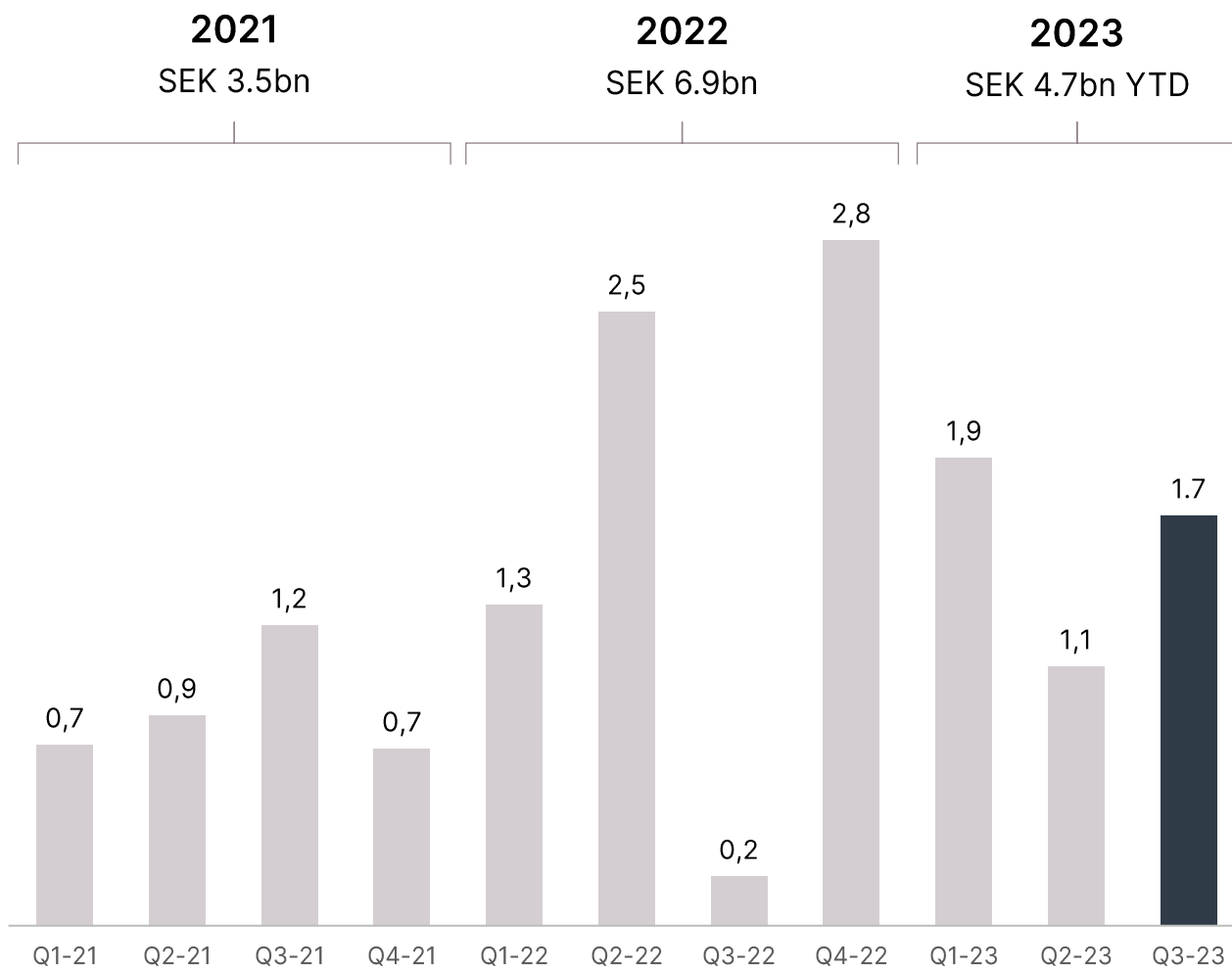


Key highlights

- » Profit before tax amounted to SEK 282 million, corresponding to a growth of 143 per cent. Adjusted for costs within the rejuvenation programme, the result was SEK 339 million
- » The overall result in the third quarter was driven by a strong underlying business and positive one-off effects
- » Return on equity was 19 per cent. Adjusted for normalised capital levels and one-off costs, the return on equity was 28 per cent ⁽¹⁾
- » Investments in new portfolios totalled SEK 1.7 billion in the third quarter, with an additional SEK 1.6 billion signed with sellers after the closing of the quarter
- » Collection performance came in at 103 per cent, meaning 3 per cent above forecast
- » The Hoist Finance rejuvenation programme was closed according to plan at the end of the quarter. All targets set two years ago have been met or exceeded
- » The funding base remains stable and our competitive advantage strengthened in an uncertain and volatile macro environment
- » Successful issuance of two senior unsecured bonds with a total value of SEK 750 million
- » Strong capital and liquidity position, significantly above regulatory requirements with a CET1 ratio of 13.86 per cent



Portfolio acquisitions



- » Active primary and secondary market
- » Strong pipeline with high proportion of large deals with attractive risk-adjusted returns
- » Supportive repricing continuing
- » Additional SEK 1.6 billion signed after quarter end

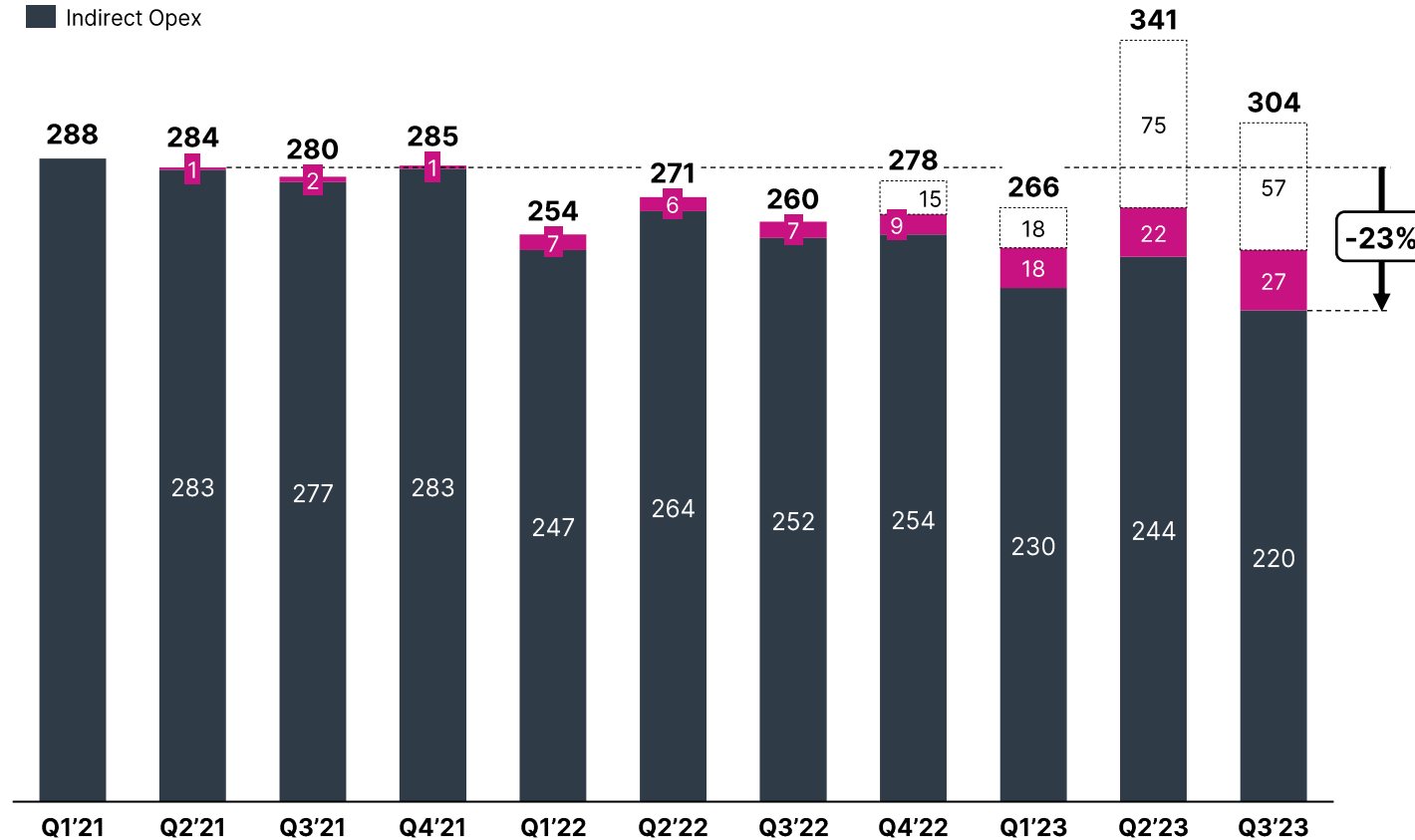
Indirect costs development

SEKm

Rejuvenation costs

Fx vs Q1'21

Indirect Opex

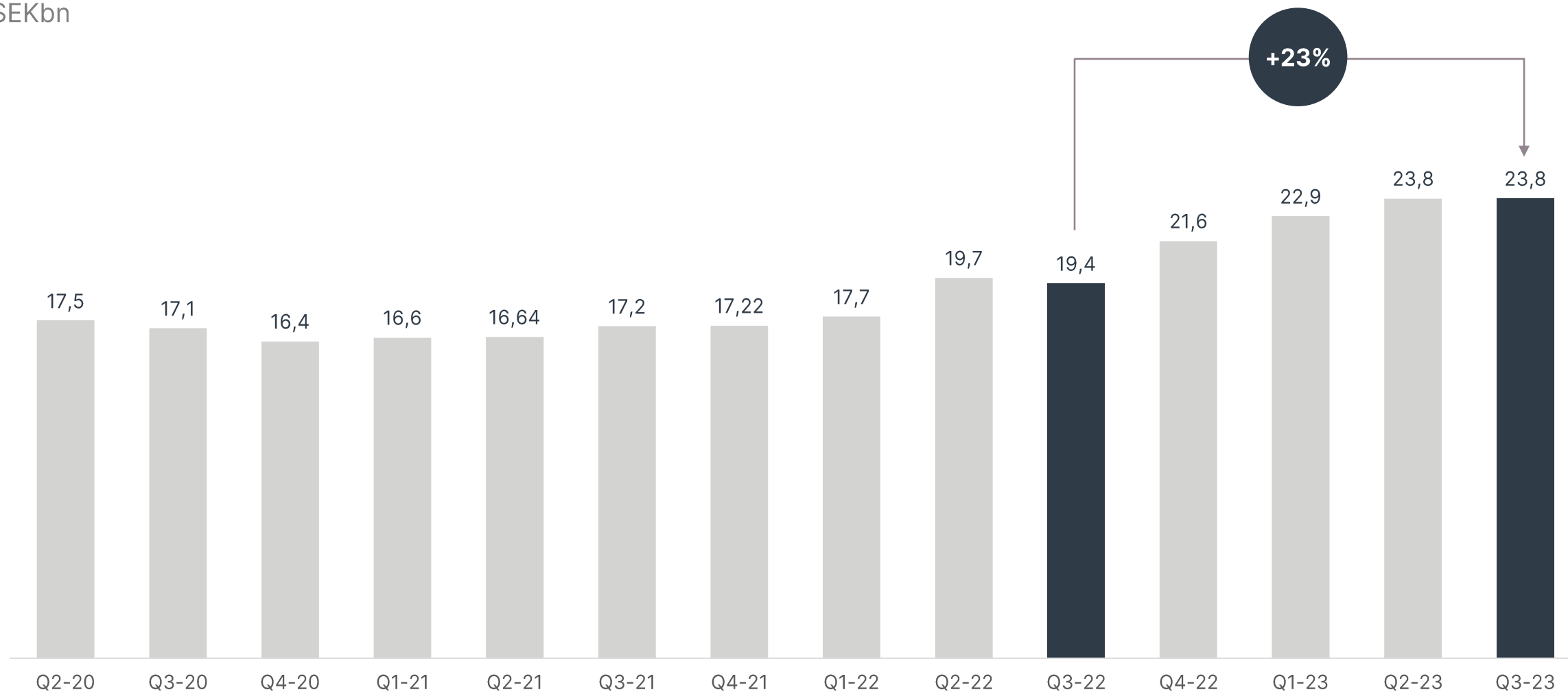


- » Overall indirect costs reduced by 23% on a constant currency basis despite high inflationary pressure
- » Central functions and UK platform disposal driving indirect cost saves
- » 2023 reorganisation of IT, Data and Central Operations

* Includes UK
December 2023

Portfolio book value, continuing operations

SEKbn



Financial Summary

SEKm	Quarter 3 2023	Quarter 3 2022	Quarter 3 2022 Adjusted for comparison	Change vs Adjusted %
Interest income	900	675	675	33%
Other interest income	44	14	14	>100%
Interest expense ¹⁾	-212	-129	-93	>100%
Net interest income	732	560	596	23%
Other income (incl. impairment gains & losses)	101	59	59	71%
Net result from financial transactions	83	-24	-24	>100%
Total operating income	916	595	631	45%
Total operating expenses	-636	-522	-522	22%
Share of profit from joint ventures	59	43	43	37%
Profit before rejuvenation	339	116	152	>100%
Rejuvenation cost	-57	0	0	n/a
Profit before tax	282	116	152	86%
Net profit from discontinued operations, net of tax ²⁾	-	56	-	n/a
Net profit for the quarter	270	153	121	>100%

Key Ratios	Quarter 3 2023	Quarter 3 2022	Quarter 3 2022 Adjusted for comparison	Change vs Adjusted %
Reported ROE	19%	12%	n/a	n/a
Normalised return on equity, %	28%	n/a	10%	17 pp
Portfolio acquisitions	1,675	342	342	>100%
Acquired loans	23,834	23,086 *	19,370 **	23%

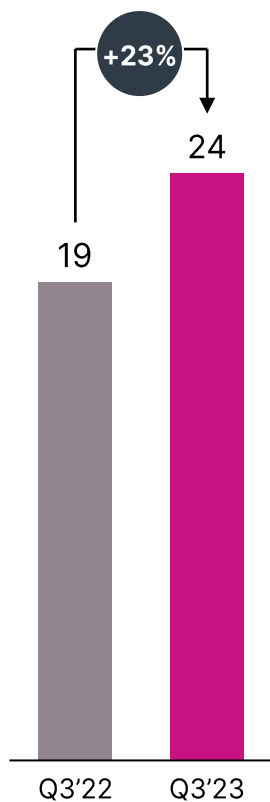
- » Strong underlying business and positive one-off effects in the quarter
- » Net interest income growth in line with book development
- » Collection performance at 103%
- » Like-for-like net profit up 123% vs prior year

1) Third quarter 2022 interest expenses adjusted by SEK 36m pertaining to UK divested operations December 2023
 2) Third quarter 2022 adjusted to not include net profit from discontinued operations

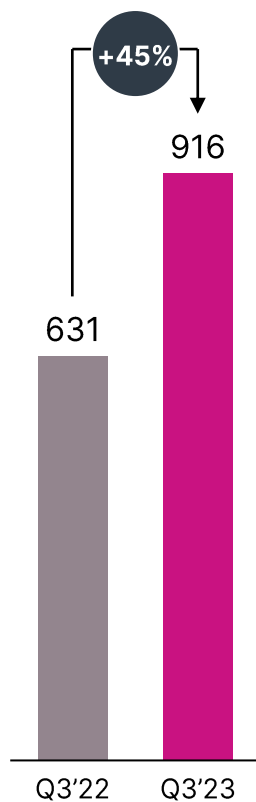
* incl. UK
 ** excl. UK

Performance overview

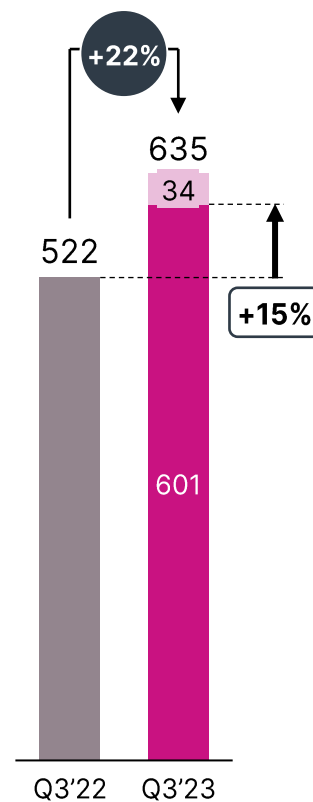
Portfolio book value
SEKbn



Operating Income
SEKm



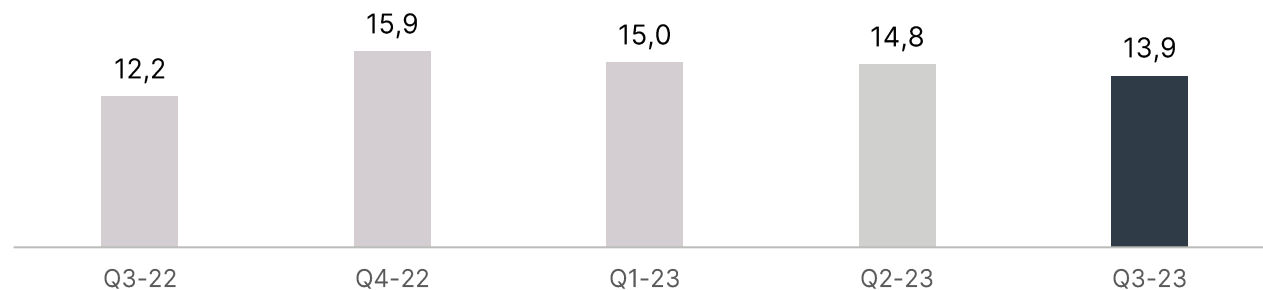
Total Cost
SEKm



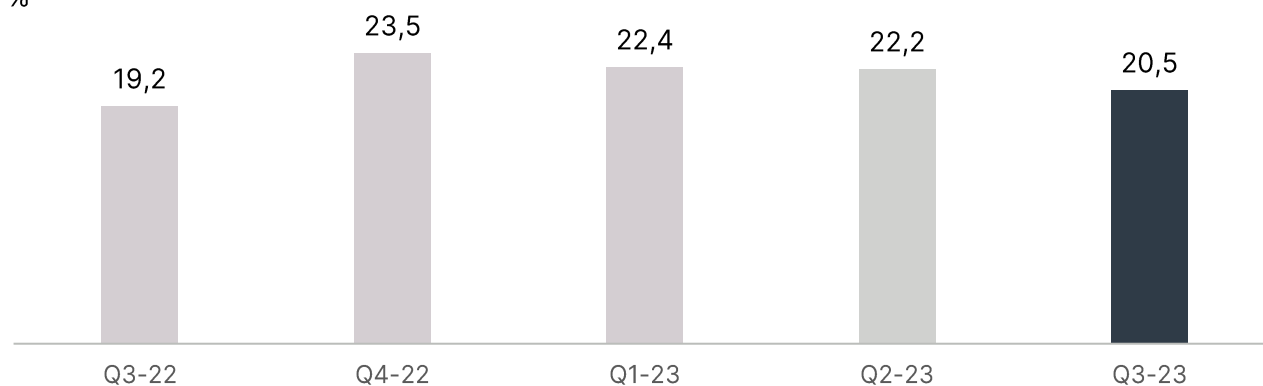
- » Growth in portfolio book value of 22%
- » Total costs tracking book value growth
- » Increased legal and subrogation costs
- » Adverse FX and inflation impact
- » Indirect cost reduction

CET1 and total capital development

CET1, %



Total capital ratio, %



- » Strong capital and liquidity position
- » The decrease in CET1 ratio since the turn of the year was mainly driven by new portfolio acquisitions
- » Total capital amounts to SEK 6,228m for Q3

Agenda

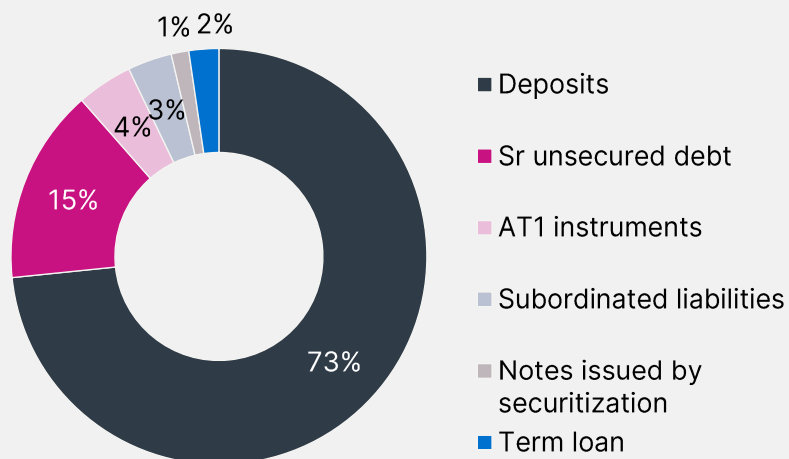
- » Introduction
- » Business overview
- » Market update
- » Financial update
- » **Capital, funding and liquidity**



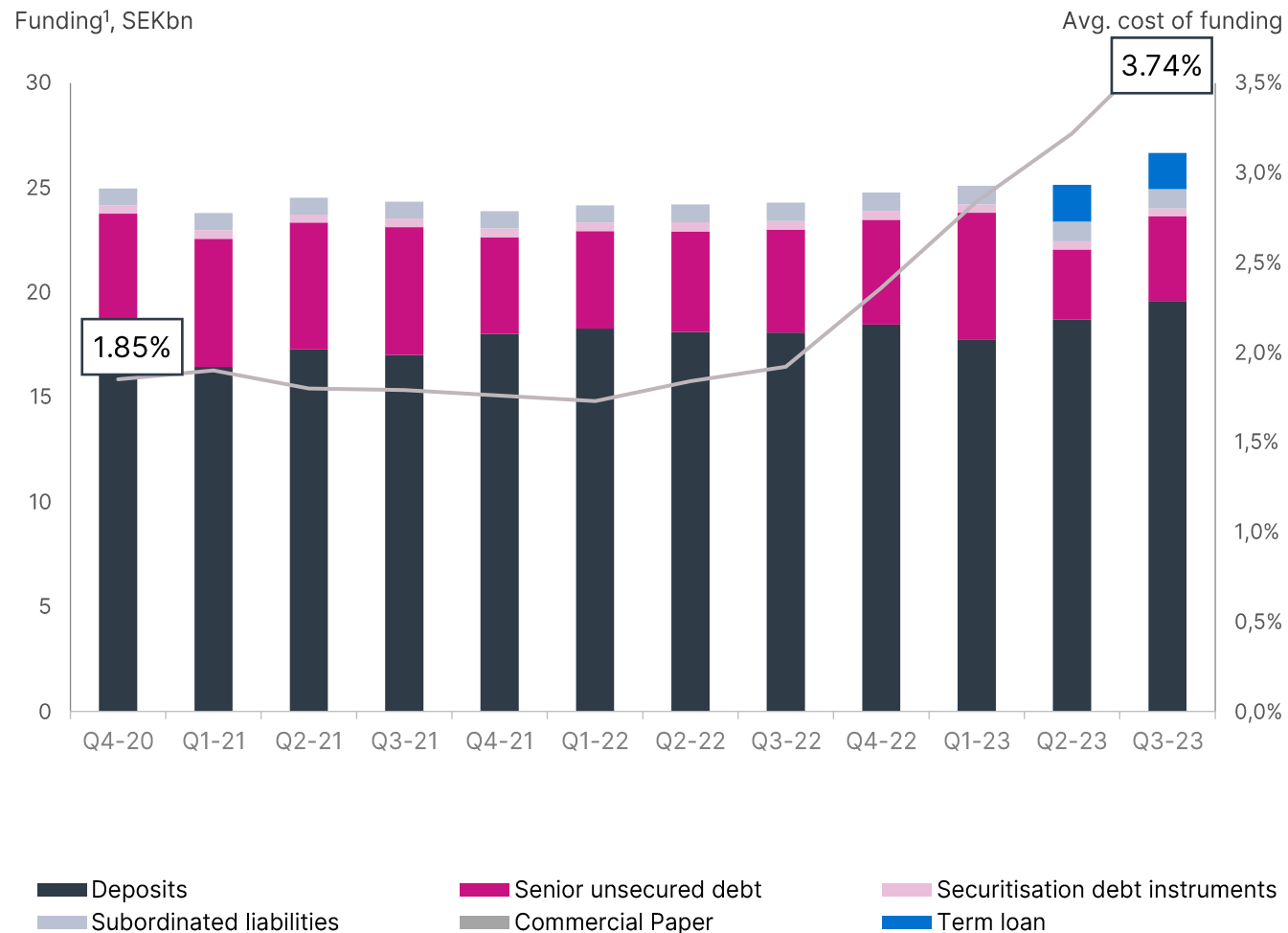
Funding

- » Interest rate environment strengthening funding advantage
- » Funding base stable and increasingly competitive
- » Senior unsecured debt at 15% (19%) and deposits 73% (71%) of overall funding

Distribution of funding



December 2023

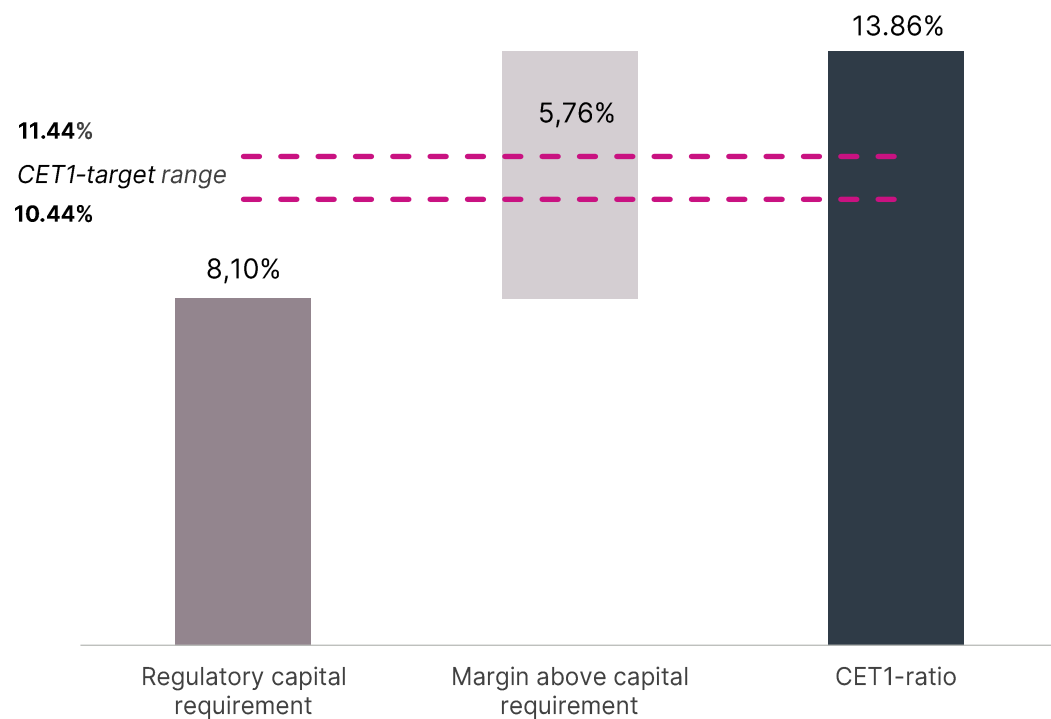


Classification: Public

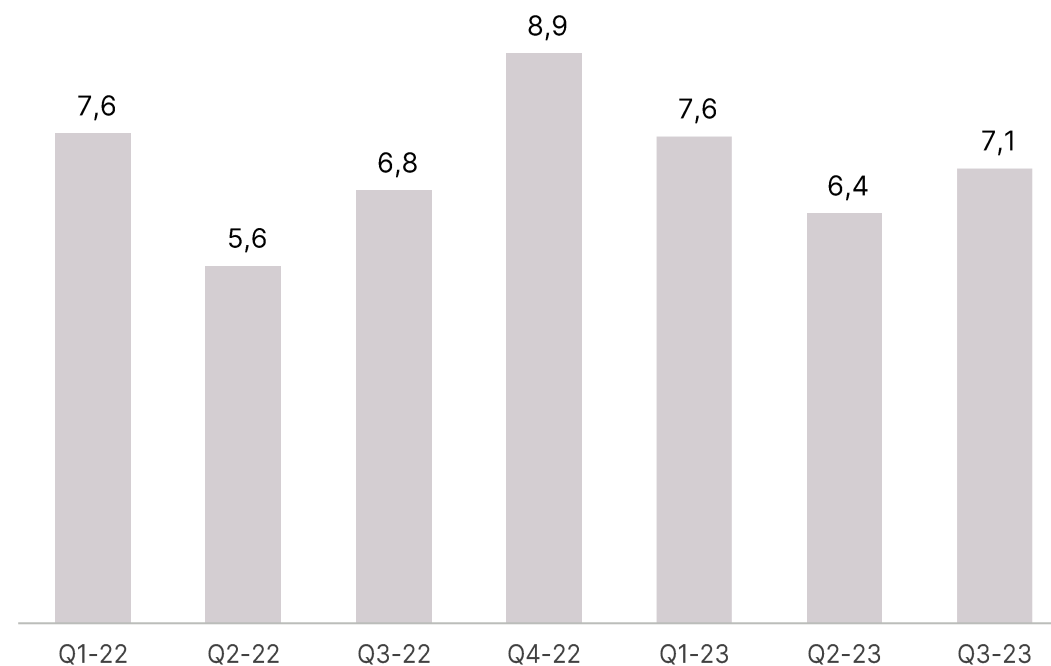
38

Capital and liquidity position

Capitalisation, %



Liquidity reserve, SEKbn



Thank you!

